

2.7.1 - Student Satisfaction Survey (SSS) on overall institutional performance

Online feedback mechanism is structured looking at the Covid-19 pandemic situation for the academic year 2020-21. This mechanism is executed by preparing Google forms for five different categories Viz., students, parents, alumni, teachers and employer. Student's feedback is based on four criterions: curriculum, infrastructure, teaching learning process and overall functioning of the college. All the four criterion includes curriculum, learning environment and evaluation, canteen facility, health care centre, gymkhana, functioning of anti-ragging cell, Counselling centre, banking, library facility etc.

Feedback on Teachers (Teaching and Learning Process): This feedback covers teaching learning process, punctuality, communication skills, approach towards the students, sharing of innovative ideas etc. IQAC emphasized on teacher's innovativeness, use of ICT in teaching methodology, interactive teaching, and student involvement in learning. The IQAC members have collected individual teacher's feedback and have been analysed. Analysed report is submitted to the head of the institution, for further course of action (corrective measures/suggestions to the concerned teacher, for improvement).

Parent's feedback: Parents feedback is collected based on overall development of their children and about learning environment, infrastructure facilities available in the college, teacher's friendliness and imparting value based education.

Alumni feedback: The alumni association of the college is a registered body. Feedback is collected from the members about the role of college in the development of student's personality and employability, academic excellence and also how the institution has helped them to acquire life skills.

Employer feedback: The members of IQAC have also collected feedback from potential employers on the current curriculum. This feedback includes the responses by employers and industry experts, especially their views on the academic curriculum. Placement cell takes the cognizance of this feedback while organizing training sessions.


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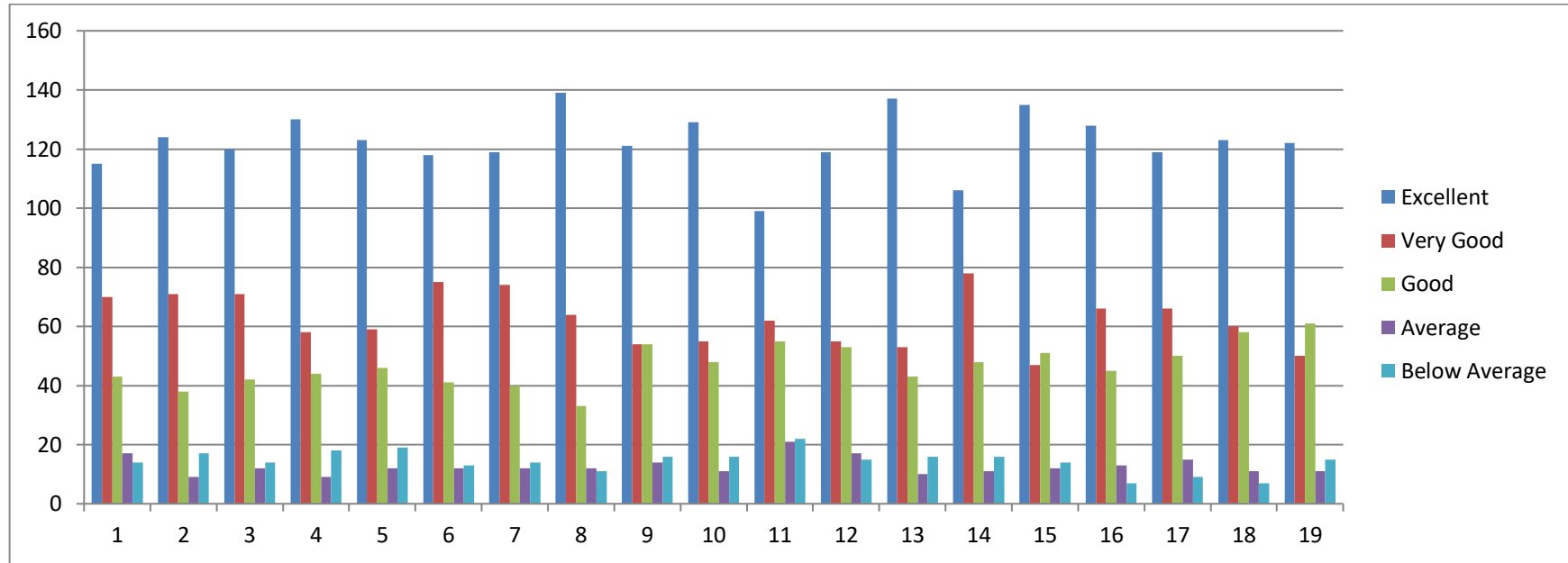
**PARAMETERS CONSIDERED FOR FEEDBACK FROM THE
STUDENTS ON TEACHERS.- COLLEGE AS A WHOLE**

Question No.	Parameter
1	Teacher covers the entire syllabus
2	Teacher discusses topics in detail
3	Teacher possesses deep knowledge of the subject taught
4	Teacher's communication with students
5	Teacher inspires me by his/her knowledge in the subject
6	Teacher punctual to the class
7	Teacher engages the classes for the full duration and completes the syllabus in time
8	Teacher comes prepared for the class
9	Teacher provides guidance and counselling for academic and non-academic matters in / outside the class
10	Teacher encourages students participation and discussion in class (Teacher-Student, Student-Teacher)
11	Teacher pays special attention to slow learners as well
12	Teacher relates the course material with present situations
13	Teacher's attitude towards the students friendly and helpful
14	Teacher attend students queries in the class
15	Teachers overall attitude in the class
16	Internal examinations and Periodical assignments were conducted as per schedule
17	Question paper covers all the topics in the Curriculum
18	Teacher is fair and unbiased in the evaluation Process
19	Overall

FEEDBACK FROM STUDENTS: RESPONSES FOR THE ABOVE QUESTIONS

Sl. No.	Excellent	Very Good	Good	Average	Below Average	Total No. of Responses
1	115	70	43	17	14	259
2	124	71	38	9	17	259
3	120	71	42	12	14	259
4	130	58	44	9	18	259
5	123	59	46	12	19	259
6	118	75	41	12	13	259
7	119	74	40	12	14	259
8	139	64	33	12	11	259
9	121	54	54	14	16	259
10	129	55	48	11	16	259
11	99	62	55	21	22	259
12	119	55	53	17	15	259
13	137	53	43	10	16	259
14	106	78	48	11	16	259
15	135	47	51	12	14	259
16	128	66	45	13	7	259
17	119	66	50	15	9	259
18	123	60	58	11	7	259
19	122	50	61	11	15	259

SUMMARY CHART FOR THE RESPONSES FROM THE STUDENTS ON TEACHERS.- COLLEGE AS A WHOLE



A
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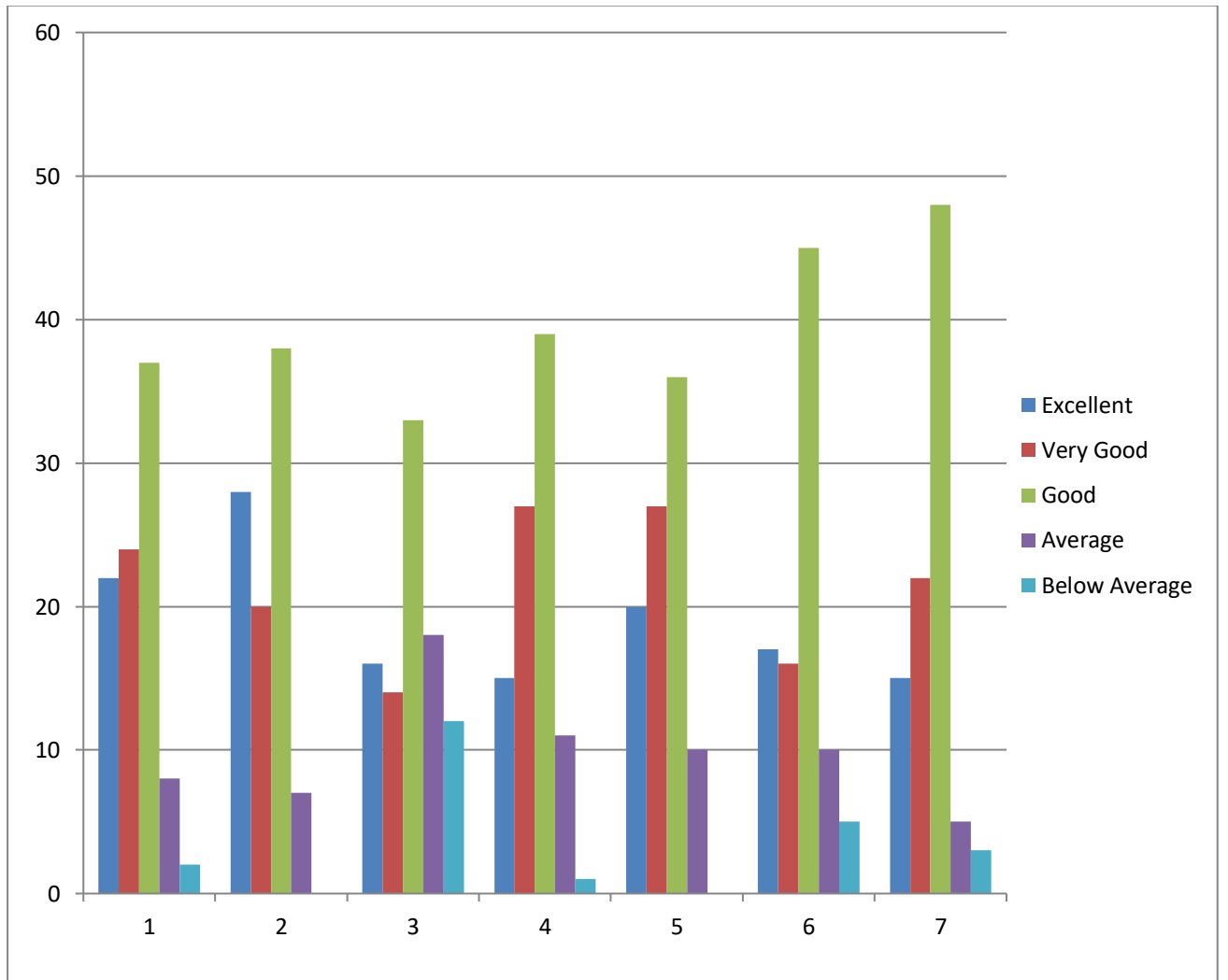
Parameters Considered for Feedback from Parents on Institution.

Question No.	Parameter
1	How is the ambience of the college with respect to the facilities given to your children?
2	Do you think that the college environment is conducive for the overall development of your children?
3	Is your children happy with the hostel facilities?
4	Is your child given enough exposure as far as career orientation is concerned?
5	Is the environment of the college congenial for the students to discuss their problems?
6	Are the authorities easily approachable regarding any queries?
7	Are you satisfied with the communication at the college end regarding the regular performance of your ward?

Feedback From Parents: Responses for the Above Questions

Question No.	Excellent(1)	Very Good(2)	Good(3)	Average(4)	Below Average(5)	Total No. of Responses
1	22	24	37	8	2	93
2	28	20	38	7	0	93
3	16	14	33	18	12	93
4	15	27	39	11	1	93
5	20	27	36	10	0	93
6	17	16	45	10	5	93
7	15	22	48	5	3	93

Summary Chart for the Responses from the Parents




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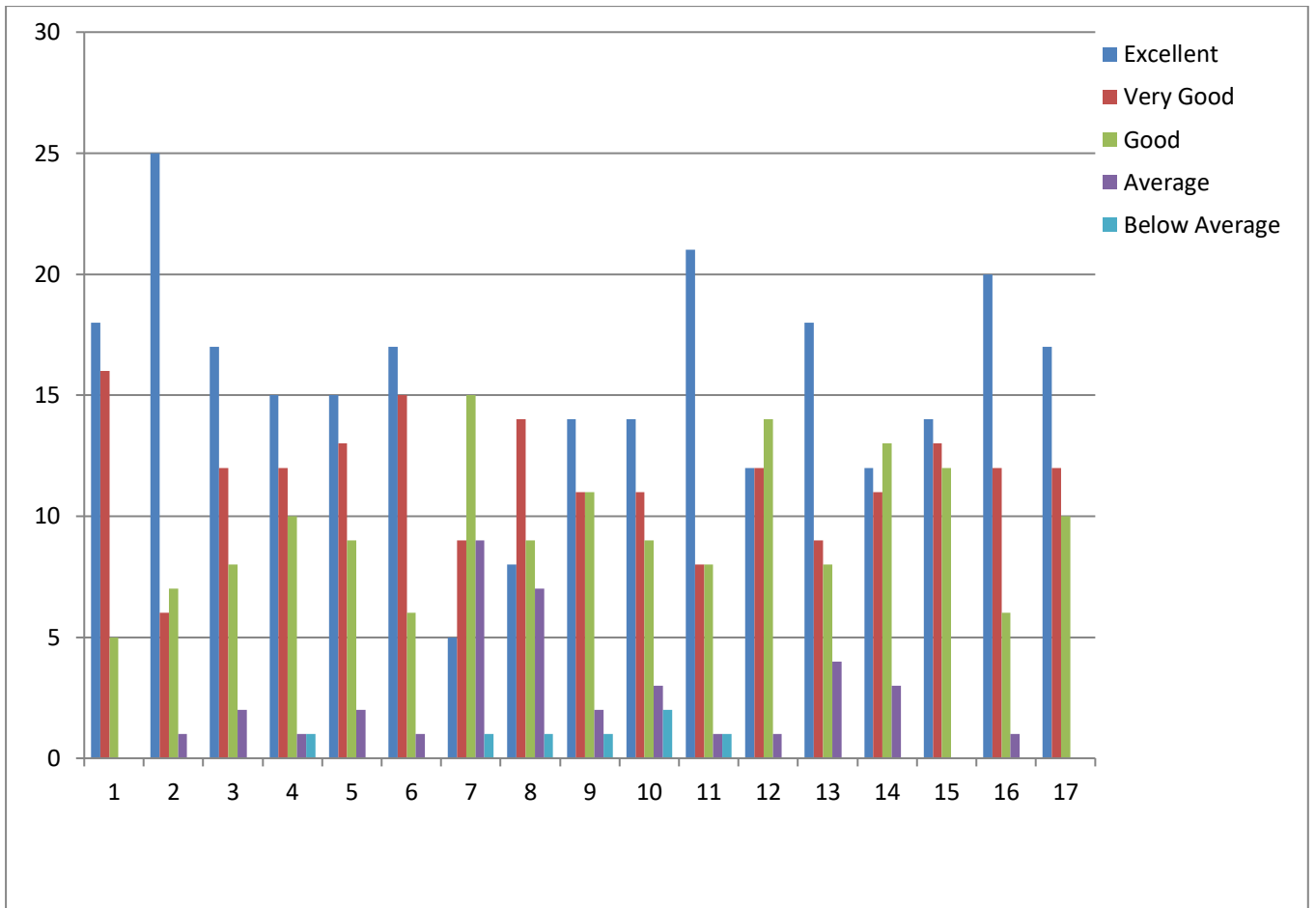
Parameters Considered for Feedback from the Staff on Institution.


Question No.	Parameter
1	Quality of Institutional Working Conditions
2	Facilities like Teacher's sitting room, reading room, canteen, drinking water, health center, Bank, Internet/WiFi facility, Research, Laboratory etc.
3	Facilities like sports equipment, Gymnasium, play grounds etc. and encouragement for participation in sports and other co-curricular activities.
4	Facilities to carry out research and other Career development programme.
5	Availability / feasibility to access books, text books, reference books, periodicals etc. both in main and departmental libraries and library timings.
6	Student support in campus development (NCC/NSS/Other)
7	Support from office staff
8	Attention to Faculty member's grievances
9	Availability of multimedia/ computational facilities and Internet facilities in each department (ICT)
10	Freedom to involve in administration work.
11	Parks, gardens, herbs and shrubs in the beautification of environment and Museums/ antiques
12	Social and cultural involvement of physically challenged and lady staff members
13	Fulfillment of the vision, mission and objectives of the college.
14	Present syllabi is skill and placement based.
15	Curriculum with good academic flexibility.
16	Coordinational relation of students with teachers.
17	Revision of syllabi as per the guidance of UGC.

Feedback From Staff: Responses for the Above Questions

Question No.	Excellent	Very Good	Good	Average	Below Average	Total No. of Responses
1	18	16	5	0	0	39
2	25	6	7	1	0	39
3	17	12	8	2	0	39
4	15	12	10	1	1	39
5	15	13	9	2	0	39
6	17	15	6	1	0	39
7	5	9	15	9	1	39
8	8	14	9	7	1	39
9	14	11	11	2	1	39
10	14	11	9	3	2	39
11	21	8	8	1	1	39
12	12	12	14	1	0	39
13	18	9	8	4	0	39
14	12	11	13	3	0	39
15	14	13	12	0	0	39
16	20	12	6	1	0	39
17	17	12	10	0	0	39

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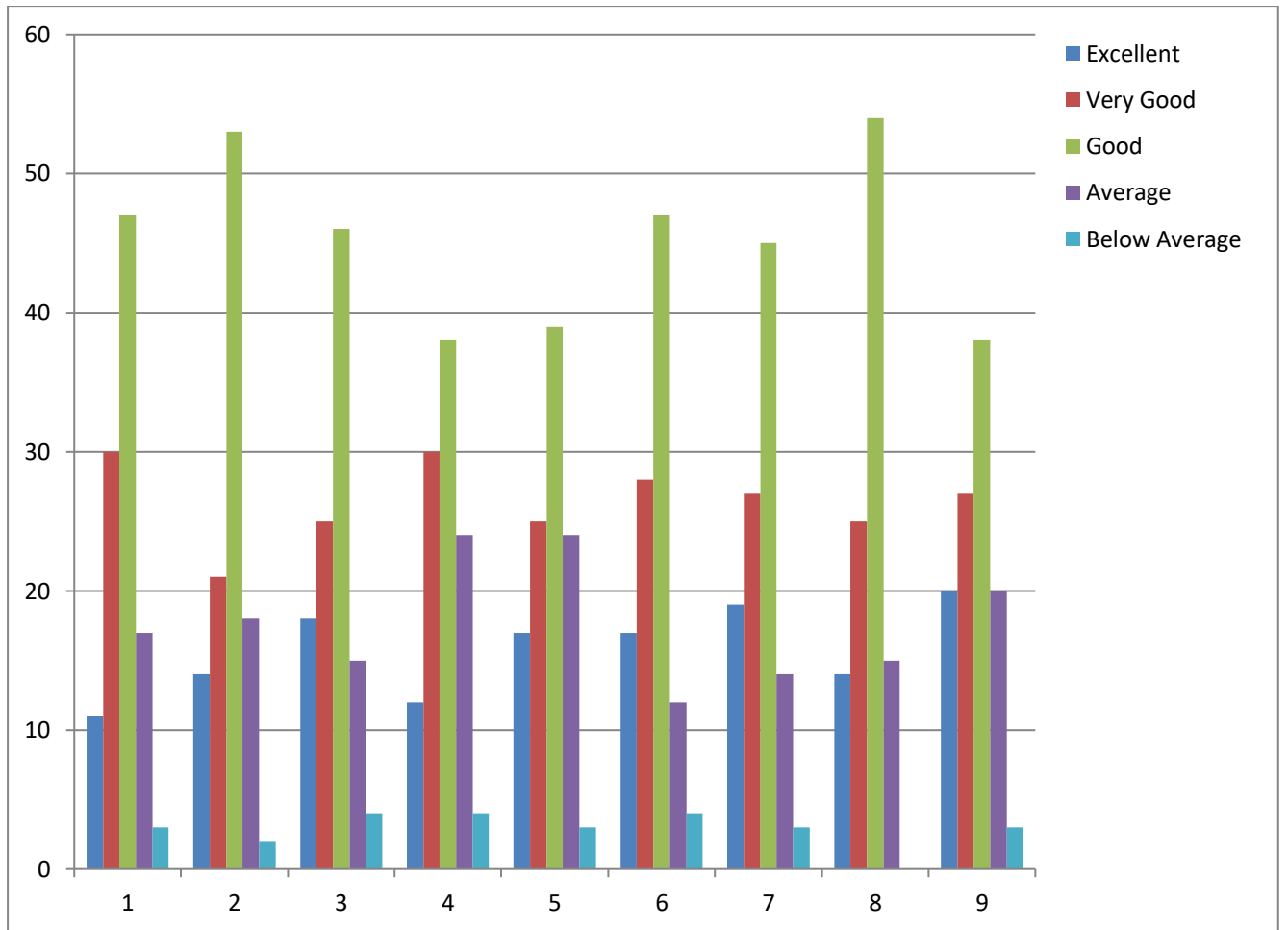
Parameters Considered for Feedback from Students on Curriculum 20-21.

Question No.	Parameter
1	Syllabus framed for you covers the subject matter in a standard manner.
2	Syllabus motivates you to pursue self study of current developments
3	Syllabus is useful to develop necessary skills and knowledge to take up employment in industry / Self employment
4	Syllabus is useful to prepare for screening examination and interviews for higher studies
5	The syllabus helps to develop necessary personality development
6	The syllabus helps in working constructively in a group (Practical course) or as a team
7	The abilities developed during competition of the course by following the syllabus provide necessary experimental skill useful for further study and gainful employment
8	The abilities developed during competition of the course by following the syllabus provide necessary theoretical skill for further study and gainful employment
9	The syllabus includes content which involves development of computational skills, innovative thinking ability and solving for concept based problems

Feedback From Students on Curriculum: Responses for the Above Questions

Question No.	Excellent	Very Good	Good	Average	Below Average	Total No. of Responses
1	11	30	47	17	3	108
2	14	21	53	18	2	108
3	18	25	46	15	4	108
4	12	30	38	24	4	108
5	17	25	39	24	3	108
6	17	28	47	12	4	108
7	19	27	45	14	3	108
8	14	25	54	15	0	108
9	20	27	38	20	3	108

Summary Chart for the Responses from the Students on Curriculum




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**Parameters Considered for Feedback from the Students on College
Infrastructure.**

Question No.	Parameter
1	The classrooms in the college are spacious and can accommodate all students comfortably with good view of the board and display
2	The ventilation and lighting facility in the class rooms
3	The seating facility and number of desks in the class rooms for the students
4	Internet facility (Wi-Fi) available in the class rooms
5	Audio Visual tools used by the teachers in the classrooms
6	Digital boards used by the teachers in the classrooms
7	Audio Visual (AV) tools availability and Power Point Presentations (ppt) used by faculty members for classroom teaching
8	Number of seminar halls available in the college
9	Ventilation and lighting provisions in the Seminar halls
10	Seating arrangements and visibility of display in seminar halls
11	Availability of rest rooms for boys students in the college premises
12	Availability of rest rooms for girl students in the college premises
13	Cleanliness and hygiene of restrooms
14	Availability of recreational facilities for students in the college
15	Number of recreational activities conducted in the college
16	Availability of facilities for outdoor and indoor games and their maintenance
17	Availability of Gym facility and its maintenance
18	Availability of qualified trainer for indoor and outdoor events in the college
19	Availability of sufficient number of instruments for experiments for each students in the laboratory
20	Excess to laboratory expert in the laboratories
21	Cooperation and help by supporting staff / lab assistants in the laboratory
22	Number of trees and their maintenance
23	Cleanliness and maintenance of the college campus
24	The maintenance of garden
25	Availability of seating arrangements in the gardens
26	Availability of potable water in the college
27	Number of potable water units corresponding to the student strength
28	Provision of health care facilities at free of cost in the campus
29	Availability of doctor, lady doctor and supporting staff in the college campus
30	Provision for Emergency health care service for students
31	Availability of Banking/ATM facility
32	Cooperation of the bank staff with students at the time of transaction
33	The quality and quantity of eatables served at subsidized rates in the college canteen

34	The space available for seating and maintenance of cleanliness
35	The cooperation and work efficiency of the attenders at stationary shop
36	Availability of Security personnel in the campus
37	Response of security staff in case of any unpleasant events in the campus
38	Availability of separate parking facility for students
39	Parking discipline maintained by security personnel
40	Dustbins placed at different locations in the campus to keep the campus clean.
41	Availability of notice boards and the college related notices display
42	Availability of Signage's indicating different departments
43	Overall beautification of the college campus

Feedback From Students: Responses for the Above Questions

Question No.	Excellent	Very Good	Good	Average	Below Average	Total No. of Responses
1	27	43	39	11	0	120
2	26	39	43	12	0	120
3	31	41	36	10	2	120
4	12	14	27	30	37	120
5	10	28	53	15	14	120
6	17	27	33	22	21	120
7	14	30	43	22	11	120
8	22	30	39	24	4	120
9	22	23	49	15	4	120
10	18	35	44	20	3	120
11	14	25	49	22	10	120
12	15	30	41	21	13	120
13	14	24	31	33	18	120
14	14	29	51	22	4	120
15	14	24	45	29	8	120
16	16	28	38	21	17	120
17	13	18	36	22	31	120
18	18	22	39	19	22	120
19	30	37	44	7	2	120
20	28	38	41	9	4	120
21	29	41	40	7	3	120
22	55	32	26	3	4	120
23	39	39	31	9	2	120
24	39	36	30	10	5	120
25	24	27	38	16	15	120
26	28	26	46	13	7	120
27	16	32	43	20	9	120
28	32	33	42	11	2	120
29	24	39	37	15	5	120
30	26	26	52	11	5	120
31	27	35	33	14	11	120
32	19	27	48	20	6	120
33	13	32	50	18	7	120
34	17	30	55	15	3	120
35	19	39	44	11	7	120
36	36	34	37	5	8	120
37	23	32	48	14	3	120
38	23	37	39	15	6	120
39	27	33	45	10	5	120
40	18	28	45	19	10	120
41	30	26	46	13	5	120
42	24	36	46	12	2	120
43	47	33	36	2	2	120

Summary Chart for the Responses from the Students on Infrastructure

